MEKONG CLUB

IN COLLABORATION WITH

MACQUARIE

CASE STUDY

MEMBER IMPACT STORY

Supplier Training: Empowering Macquarie's Suppliers to Identify and Address Labour Risks

A practical, interactive training session in Manila, Philippines, equipping Macquarie's office suppliers with the knowledge and tools to identify modern slavery risks, strengthen due diligence and implement responsible recruitment practices.



THE CHALLENGE

Modern slavery risks can arise across a wide range of business operations, including everyday office services. Suppliers often have varying levels of awareness of forced labour indicators, responsible recruitment practices and regulatory requirements. Macquarie Group recognised the importance of engaging its office suppliers in Manila to strengthen their understanding of these risks and equip them with practical tools to identify and address potential issues.

OUR APPROACH

The Mekong Club partnered with Macquarie Group and a local consultant to deliver a three-hour, in-person training session for 21 supplier representatives in Manila. During the session, suppliers explored practical ways to identify forced labour indicators and strengthen due diligence in their operations and supply chains. The training formed part of Macquarie's broader approach to supporting compliance with modern slavery laws in the UK, Australia and Canada.

Through practical examples, interactive discussions and workshops, participants explored how these risks could arise in their own operations and supply chains. Particular attention was given to responsible recruitment practices, employment practices and managing supply chain and service providers. Suppliers were encouraged to share their experiences and challenges, creating opportunities for peer learning and practical problem-solving. Pre- and post-training surveys were conducted to assess improvements in knowledge and identify potential next steps.

WHAT CHANGED

The training led to measurable improvements in participants' understanding of modern slavery risks and responsible recruitment practices. Following the session, 81% reported high familiarity with forced labour indicators, compared with 48% beforehand, while 86% correctly identified that employers should cover recruitment costs, up from 52%. Importantly, all participants identified at least one immediate next step, with 71% planning to review their internal policies or Code of Conduct and 24% intending to establish a grievance mechanism. These results demonstrate stronger supplier awareness and intention to translate learning into practical action.

AT A GLANCE

81%

Reported high familiarity with forced labour indicators after training, up from 48%

100%

Identified at least one immediate next step

71%

Planned to review internal policies or their Code of Conduct

> *This was a great example of meaningful supplier engagement in practice. Strong engagement from our Manila suppliers, with open discussions and valuable exchanges, exactly the kind of dialogue needed to shift from awareness to action. Proud to partner with The Mekong Club!*
>
> **— Jude Mazon, Macquarie Group**

KEY TAKEAWAY

Practical supplier training can measurably improve awareness of modern slavery risks and encourage action.